

# Neel Ulysses A. Roda

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## WORK EXPERIENCE

### Scalepo, LLC

*Full-Stack Developer*

Remote

August 2024 – Present

- Delivered 95%+ of sprint commitments on time, shipping end-to-end features across a C#/.NET API, Angular front end, and MS SQL data layer.
- Increased team development velocity by ~20–30% by evaluating and introducing pragmatic productivity tools, including reusable libraries, CI improvements, and AI-assisted development workflows.
- Designed and integrated AI-powered workflows (LLM-based suggestions, automated summarization, and task handoffs) that reduced manual user and internal operational effort by 25–40%.
- Upheled clean architecture and SOLID principles through code reviews, testing, and concise technical documentation in close collaboration with PM and Design.

### Freelance

*Graphic Designer & Video Editor*

Remote

January 2023 – June 2024

- Produced on-brand graphics (logos, social banners, print collateral) and short-form videos for small businesses and creators.
- Translated loose concepts into clear deliverables, iterating quickly and consistently hitting deadlines across parallel projects.
- Maintained organized asset libraries and versioned files to reduce rework and speed up client feedback cycles.
- Kept skills current across Illustrator, Photoshop, and Premiere/After Effects to improve efficiency and creative quality.

### Lucky Star 8 Quest

*Customer Support Representative*

Dipolog City

September 2022 – December 2022

- Converted customer service inquiries into revenue opportunities through needs-based recommendations, consistently meeting or exceeding upsell and cross-sell targets while maintaining high CSAT scores.
- Contributed to monthly revenue growth by promoting plan upgrades and add-ons during live support interactions, increasing product adoption.
- Created quick-reference scripts and objection-handling guides that helped reduce average handle time by ~15–20% and improved conversion rates across the team.
- Maintained accurate CRM records, proactively flagged churn risks, and helped retain at-risk accounts through timely follow-ups and tailored offers.

## EDUCATION

### St. Vincent's College Incorporated

*BS in Computer Science*

Dipolog City, PH

Graduation Date: April 2025

## SKILLS & INTERESTS

**Skills:** C | C# (.NET, ASP.NET Core) | Angular | React | TypeScript/JavaScript | SQL (MySQL, PostgreSQL, SQLite, MS SQL) | Supabase | MongoDB | NextJS | Express | Rust | Tailwind | Flutter | AWS | Docker | Git & Github | Linux/Bash | Python | Django | Flask | n8n | Adobe Photoshop, Premiere, After Effects | Davinci Resolve

**Interests:** Machine Learning | AI | Data Analytics | Cloud & DevOps | Open-source projects | Hackathons | Camping | Reading